xenon

FEVER DEFENCE

COMPLETE USER MANUAL

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ASSEMBLY INSTRUCTIONS

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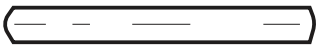
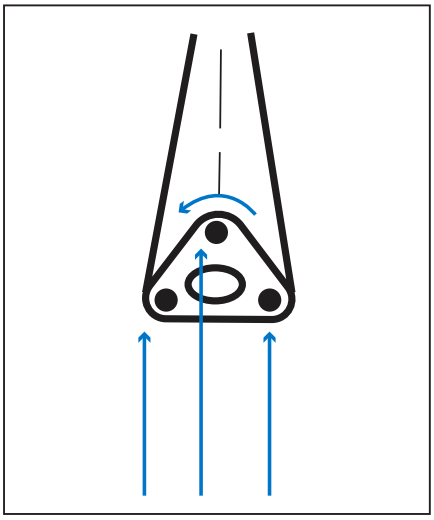
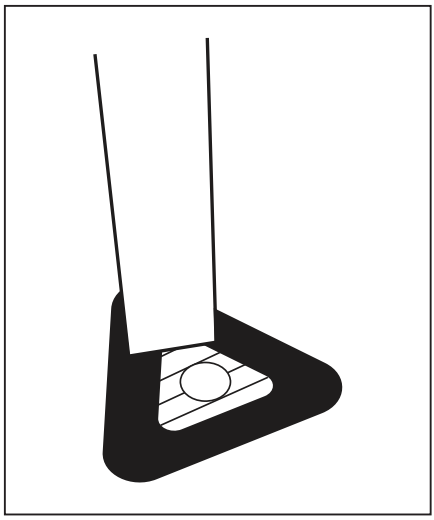
PARTS LIST	
A - Centre Column	
B - Base Unit	
C - Display/Camera Unit	
D - Power Lead	

1.



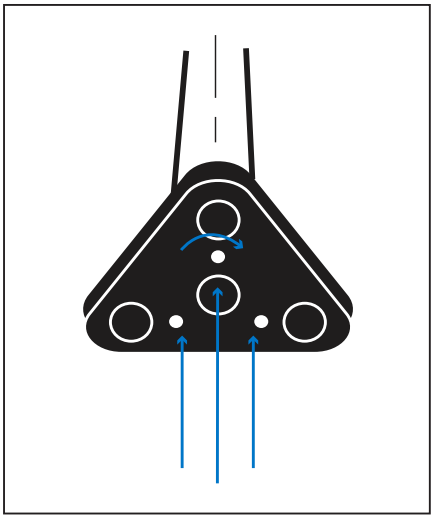
Unscrew 3 bolts on bottom side of centre column

2.



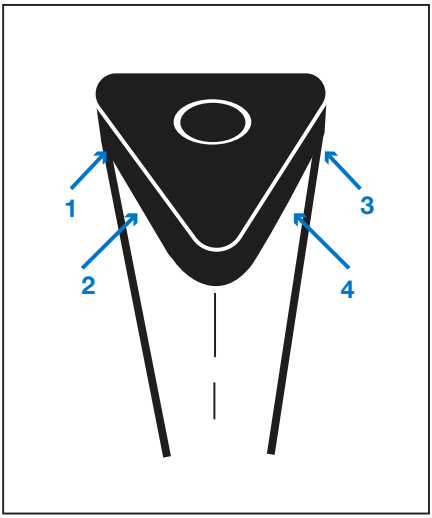
Insert centre column into opening on base plate being careful not to pinch cables

3.



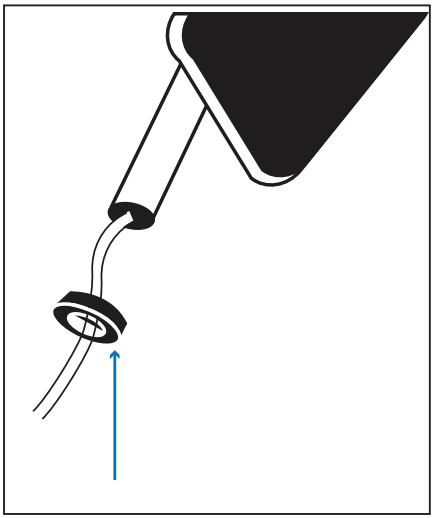
Insert 3 fixing bolts through baseplate to attach centre column

4.



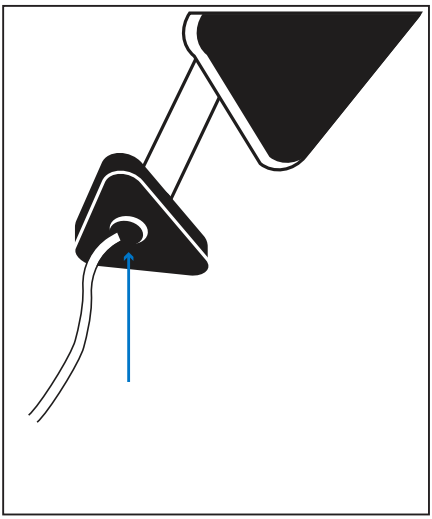
Remove 4 screws from top of centre column cap

5.



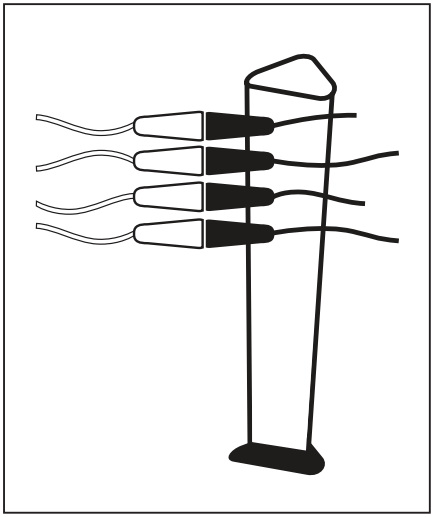
Remove lockring from display mounting bracket

6.



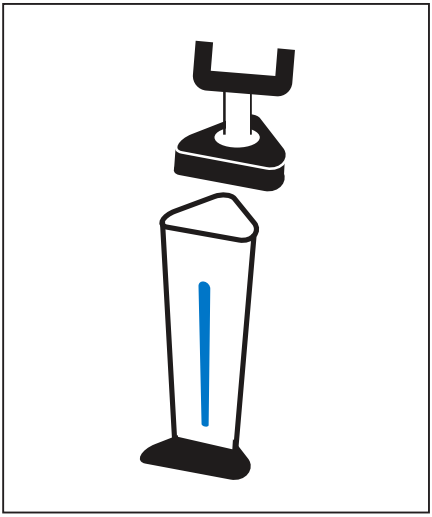
Insert display bracket into top of centre column cap and fix securly with lockring

7.



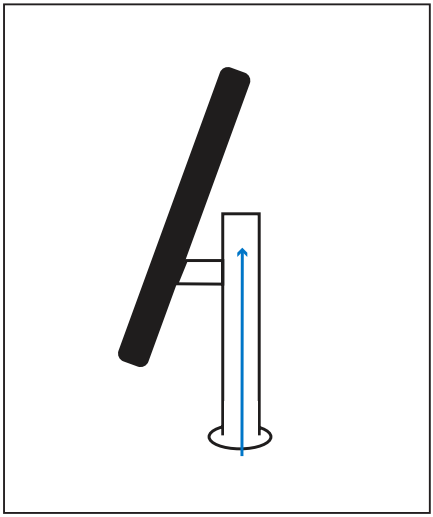
Insert cables as follows
-Power input from column to display.
-Network lead from column to display.
-2x USB ports to USB ports on display.

8.



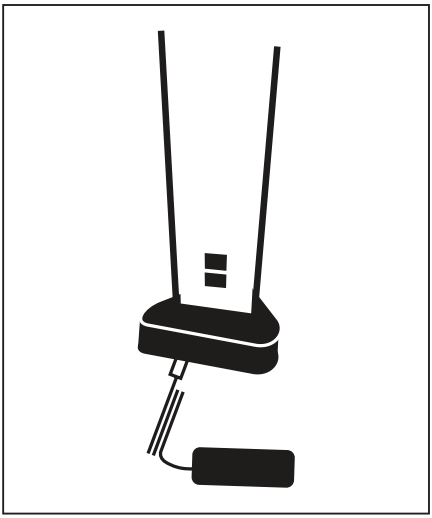
Fit monitor assembly to top of centre column and fix with 4 screws removed in step 2. Ensure display and centre column LED strip are aligned correctly

9.



Adjust angle of display by loosening collar on top of bracket

10.



Insert 12v power lead to centre column to power on

QUICK SETUP GUIDE

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HOW TO CONNECT TO WI-FI

1. After powering on the unit, exit the Fever Defence App by right clicking and selecting quit.
2. Left Click on the settings menu.
3. Left click on the Wi-Fi tab.
4. Select your Wi-Fi network and enter password if necessary.

HOW TO CHANGE DATE AND TIME

1. After powering on the unit, exit the Fever Defence App by right clicking and selecting quit.
2. Left click on the setting menu.
3. Scroll down to the end where you will find the Date and Time tab.
4. Left click on this tab and proceed to set date and time.

HOW TO RE-ENTER APP

1. From the main menu screen, left click on applications box (The main menu screen has four coloured boxes on it – applications, settings, file-manager and browser.
2. Left click on the Fever Defence app.

HOW TO ENTER IN-APP SETTINGS

1. From the Fever Defence home screen, click on the blue x in the top left corner.
2. This will bring you to the user menu.
3. From here you can access Users, Records, Visitors, Add Users and Settings.

HOW TO UPDATE DEVICE

1. From the Fever Defence home screen, click on the blue x in the top left corner.
2. Select the Settings tab.
3. Left Click on the Device heading and ensure that at the bottom, LAN is selected.
4. Right click back to the user menu and left click on the Update tab in the bottom right corner.

- **Note that if software on the device is 1.4.7 or below please contact engineer as this unit will have to be updated manually**

HOW TO CHANGE THE TEMPERATURE THRESHOLD ON THE DEVICE

1. From the Fever Defence home screen, click on the blue x in the top left corner.
2. Left click on the Settings tab.
3. Left click on the Temperature heading.
4. Here you will be presented with tabs for customising both the low and high temperature thresholds.

HOW TO ENABLE PRIVACY MODE

1. From the Fever Defence home screen, click on the blue X in the top left corner.
2. Left click on the Settings tab.
3. Left click on the temperature heading.
4. Check the boxes next to privacy mode to enable privacy mode.

HOW TO INSERT PASSWORD

1. From the Fever Defence home screen, click on the blue X in the top left corner.

2. Left click on the settings menu.
3. Left click on the device heading.
4. Select Change password and enter a password of your choice.

HOW TO CHANGE AUTOMATIC DELETE FUNCTION

1. From the Fever Defence home screen, click on the blue X in the top left corner.
2. Left click on Settings icon.
3. Left click on the Device Heading.
4. In this menu you will be presented with several options for data deletion.
5. Select your preference.

- **The unit comes pre-set to stores 30 days of data**

HOW TO CHANGE VOICE SETTINGS IN XFD APP

1. From the Fever Defence home screen, click on the blue x in the top left corner.
2. Left click into settings.
3. Left click on the Display heading.
4. Left click on the voice settings tab.
5. From here you can insert your personal greetings and messages for several different broadcasts.
6. These voice broadcast can be disabled by selecting ON/OFF beside the voice broadcast text box.

HOW TO VIEW RECORDS ON THE UNIT

1. From the Fever Defence home screen, click on the blue X in the top left corner.
2. Left click on records.
3. To view different dates, left click on calendar in top left corner and select date required.

HOW TO EXPORT RECORD TO USB

1. Insert USB into USB port of centre column.
2. Select records tab in user menu.
3. Left click on export record.
4. Select USB on left hand side of screen.
5. Left click on blue tab beside folder you would like to export.

HOW TO SET UP ATTENDANCE FUNCTION

1. Set up unit to cloud.
2. In user menu select settings
3. Left click on the Temperature heading.
4. Ensure box labelled attendance is clicked.
5. Left click on add user in user menu.
6. Filling relevant fields and take picture off user.
7. Save this user.

IMPORTANT

After connecting device to cloud service,
the device password will become 123456.
This can be changed in settings - see above.

ADMIN PANEL MANUAL

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Introduction

The Admin panel is an application that is used to perform administrative tasks in the Xenon Fever Defence application.

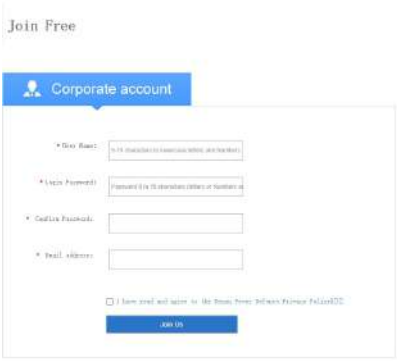
Functionality and key features

Using the Xenon Fever Defence admin panel offers the following features:

- Company management
- Departments management
- User management
- Device management
- Temperature records
- Reports

Accessing the admin panel

Access to the admin panel is available for the Users that have an account and can log in with personal credentials: Username and Password.



The account can be created by clicking the ‘Join free’ button. The system will request to fill such field as:

- User Name
- Login Password
- Confirm Password
- Email address

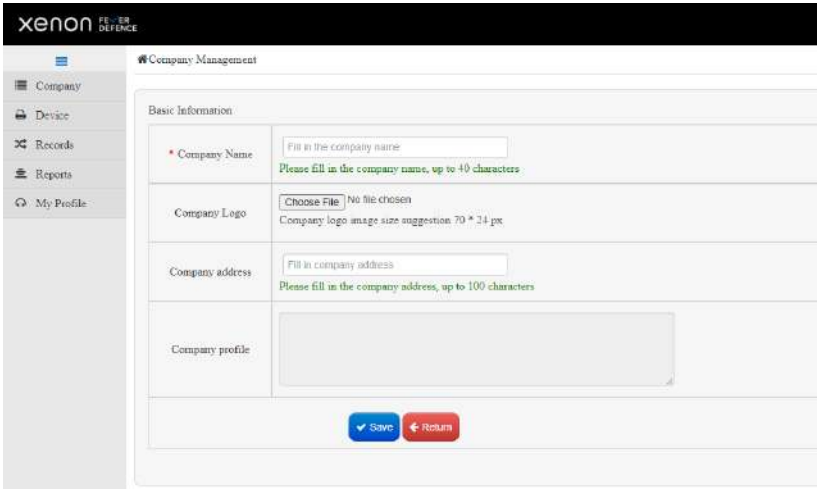
Company management

How to create/edit/delete the company?

1) To create a new company, click on the ‘Add company’ button.
2) fill the following fields (the fields marked with an asterisk ‘*’

are mandatory):
Company name
Company Logo (upload an image)
Company address
Major business (select from the list)
Company profile

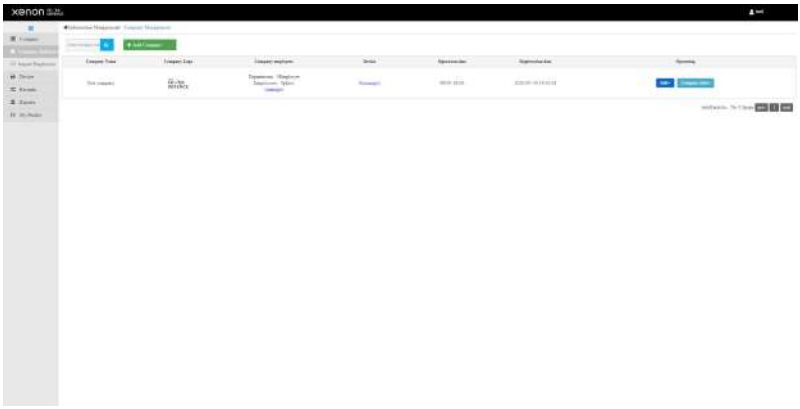
3) Click the ‘Save’ button and the system will create the



company and displays it in the ‘Company dashboard’.

To edit the info about the company, click the ‘Edit’ button and select ‘Edit company’ option.
To delete the company, click the ‘Edit’ button and select ‘Delete’ option.

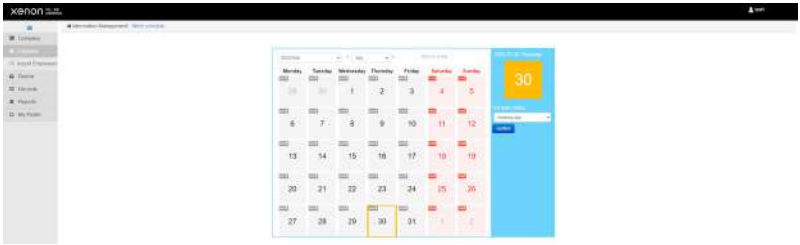
How to set the work schedule?



The calendar allows setting a work schedule and defines what calendar day either working day or day off.

1) To set a work schedule for the company, click the ‘Edit’ button and select ‘Work schedule’ option.

2) Select a date in the calendar and set a date status by choosing either ‘Working day’ or ‘Day off‘ option. Click the ‘Save’ button.



Company rules

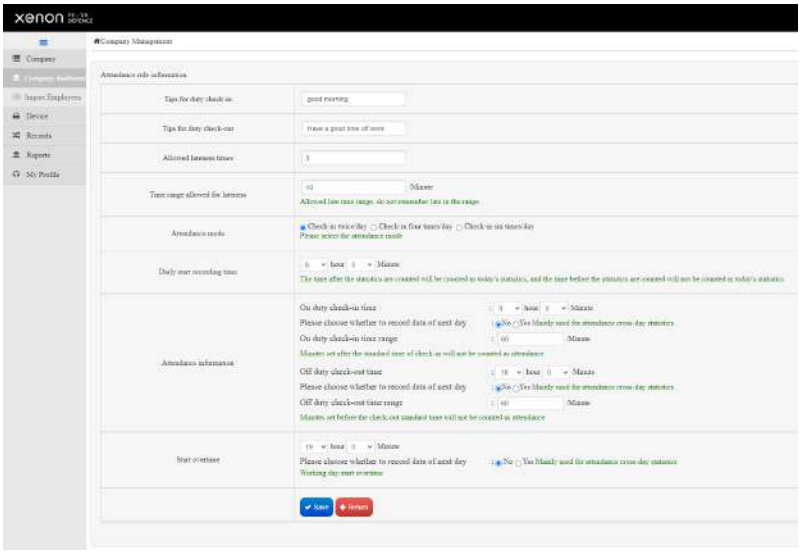
What is the 'Attendance rules'?

The Attendance rules are a set of settings for tracking check-in and check-out details.

1) To set the 'Attendance rules', click the 'Company rules' button and select the 'Attendance rules' option.

2) The 'Attendance rules' page contains the following settings:
Tips for duty check-in - the text that will be displayed on the device after employee checks-in.
Tips for duty check-out - the text that will be displayed on the device after employee checks-out.
Allowed lateness times - the number of lateness allowed for employees and tracked by the system.
Time range allowed for lateness - the time range after the start of daily working time that system won't track as lateness.
Attendance mode - the number of check-in/check-out that the employee needs to do per working day.
Daily start recording time - the time after which the system starts recording attendance information.
Attendance information:
Latest punch time for attendance -
On-duty check-in time -
Please choose whether to record data of next day -
On-duty check-in time range -
Off-duty check-out time -
Off-duty check-out time range -
Start overtime - the time after which the system counts the attendance time as overtime.

3) Click the 'Save' button and the system will save and apply the rules for the company.
What is the 'Temperature detection rules'?
The 'Temperature detection rules' are a set of settings for the temperature detection by the device.



What is the 'Temperature detection rules'?

1) To set the 'Temperature detection rules', click the 'Company rules' button and select the 'Temperature detection rules' option.

2) The 'Temperature detection rules' page contains the following settings:
Body temperature detection warning temperature - the temperature value above which the warning will be displayed on the device.
Body temperature detection maximum temperature - the temperature value above which the device will perform a re-detection.
Minimum temperature for body temperature detection - the temperature value above which the device will perform a re-detection.
Number of days of temperature recording test - the number of days for generating a health passcode.

3) Click the 'Save' button and the system will save and apply the rules for the company.

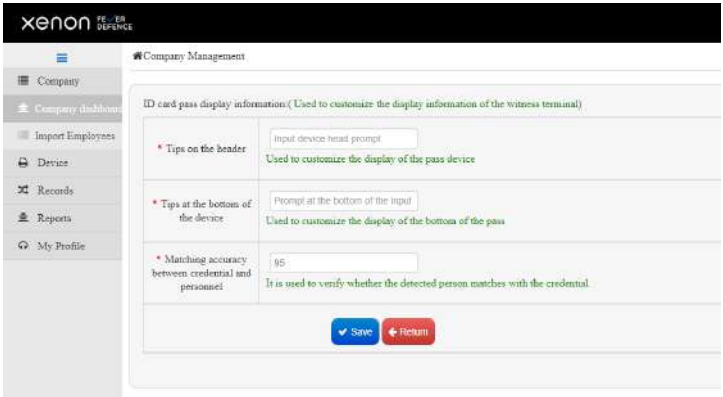
What is the 'People and Certificates Pass rules'?

The 'People and Certificates Pass rules' are a set of settings for customizing the device screen for identification employees by ID card.

1) To set the 'People and Certificates Pass rules', click the 'Company rules' button and select the 'People and Certificates Pass rules' option.

2) The 'People and Certificates Pass rules' page contains the following settings:
Tips on the header - the text displayed at the top of the device screen.
Tips at the bottom of the device - the text displayed at the bottom of the device screen.
Matching accuracy between credential and personnel - the parameter that defines the minimum value of similarity of the user's photo added to the system and the user when the device performs face recognition.

3) Click the 'Save' button and the system will save and apply the rules for the company.



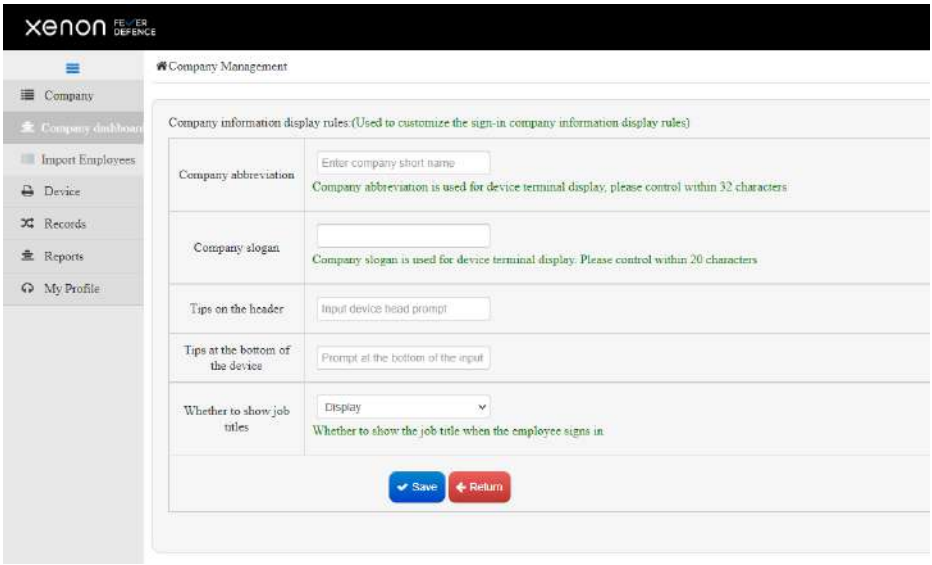
What is the 'Company information display rules'?

The 'Company information display rules' are a set of settings for customization of the company sign-in screen on the device.

1) To set the 'Company information display rules', click the 'Company rules' button and select the 'Company information display rules' option.

2) The 'Company information display rules' page contains the following settings:
Company abbreviation - the text displayed on the device as a short abbreviation of the company.
Company slogan - the text displayed on the device as a company slogan.
Tips on the header - the text displayed at the top of the device screen.
Tips at the bottom of the device - the text displayed at the bottom of the device screen.
Whether to show job titles - the parameter that defines whether to displays or no display the job title of the employee on the device.

3) Click the 'Save' button and the system will save and apply the rules for the company.

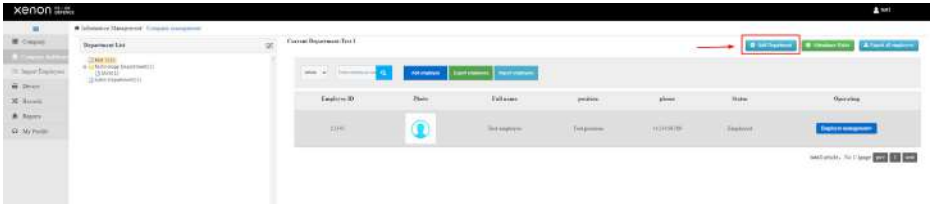


How to manage the company?

How to create a department?

1) Click the ‘Manage’ button on the Company dashboard.

2) Click the ‘Add department’ button.

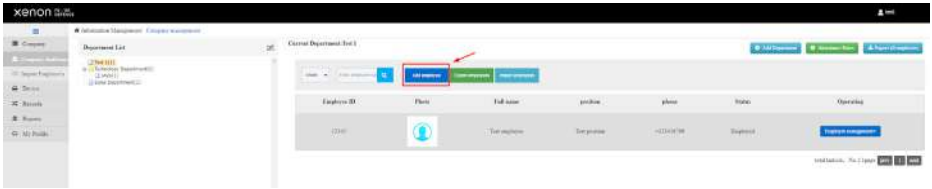


3) Enter the department name and clicks the ‘Determine’ button.

Note: the department is required in order to add employees to the company.

How to add/edit/delete an employee?

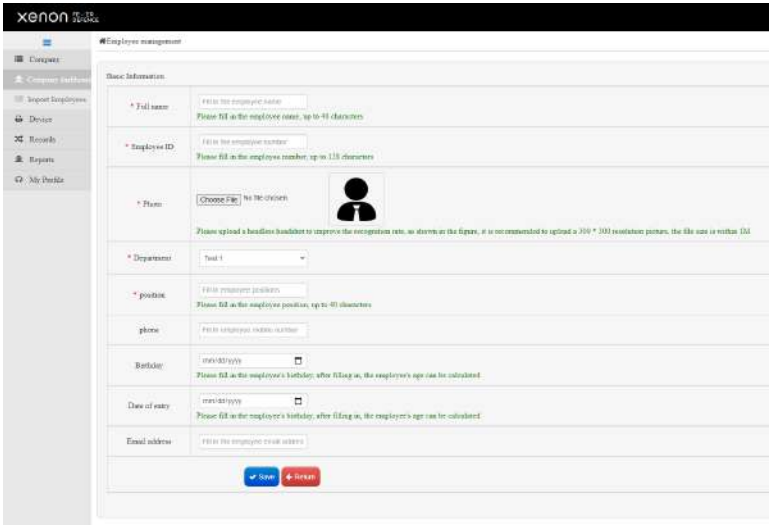
1) Click the ‘Add employee’ button.



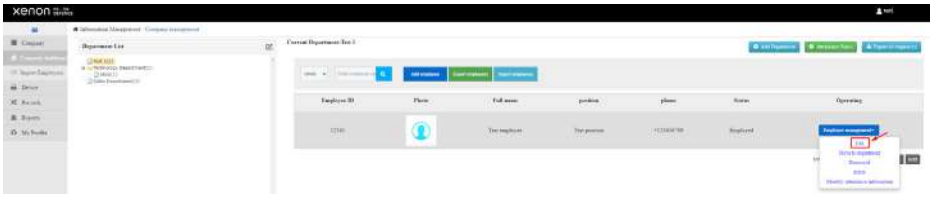
2) Fill in the following fields (the fields marked with an asterisk‘*’ are mandatory):

- Full name
- Employee ID
- Photo (upload an image)
- Department (select from the list)
- Position
- Phone
- Birthday
- Date of entry
- Email address

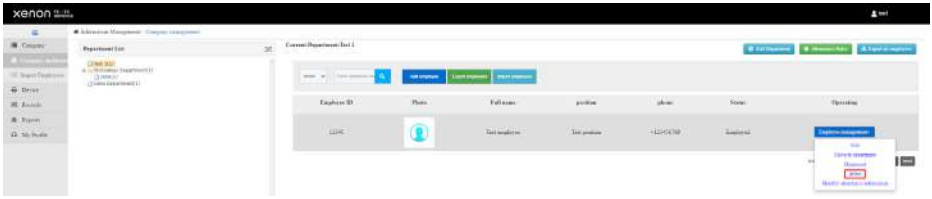
3) Click the ‘Save’ button and the system will create an employee.



4) To edit employee, click the ‘Employee management’ button and select ‘Edit’ option.

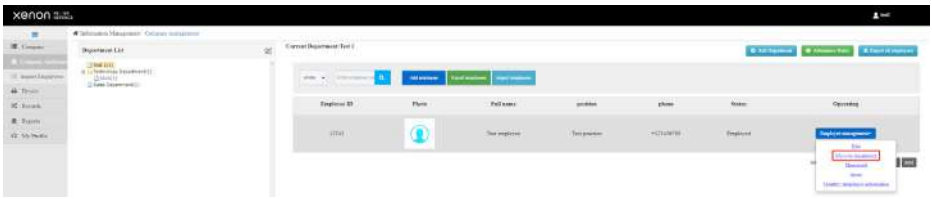


5) To delete employee, click the ‘Employee management’ button and select ‘Delete’ option.

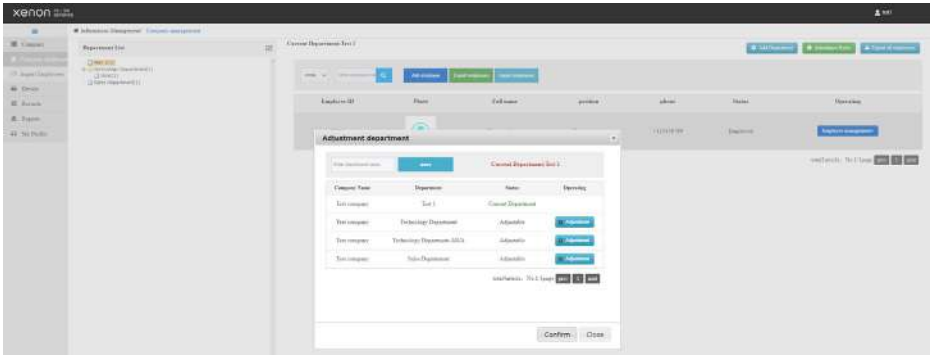


How to move employee to another department?

1) To move employee to another department, click the click the ‘Employee management’ button and select ‘Move to department’ option.



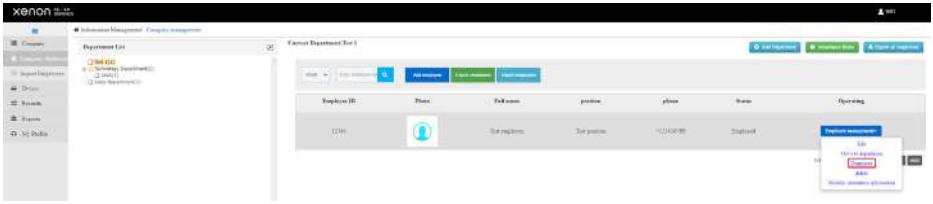
2) Select the department the employee is needed to move to and click the ‘Adjustment’ button.



How to change the status of employee?

Changing the status of an employee allows marking those employees who no longer work for the company

1) **To change the status** of the employee, click the ‘Employee management’ button and select ‘Dismissed’ option.

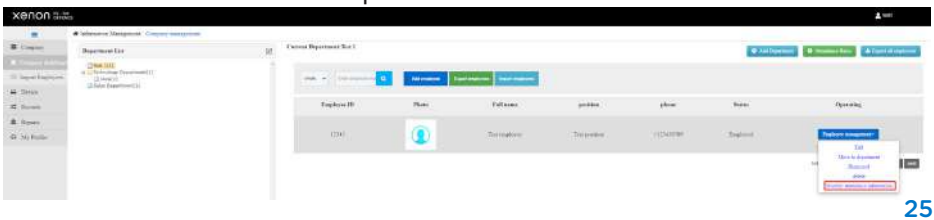


Note: the ‘Dismissed’ status can’t be changed to the ‘Employed’.

What is the monthly attendance information of a particular employee?

Monthly attendance information is information about an employee’s check-in and check-out for a month.

1) To see the infromation, click click the ‘Employee management’ button and select ‘Monthly Attendance information’ option.



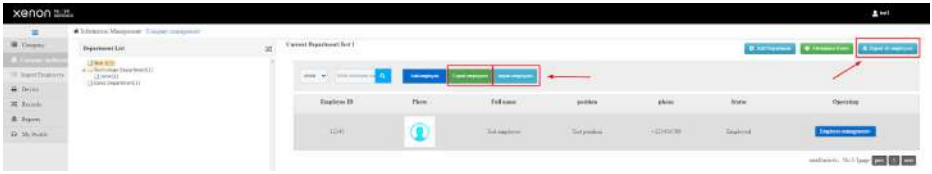
2) Monthly attendance information contains the following data:

- Employee ID
- Employee name
- Date
- Sign in information
- Checkout information

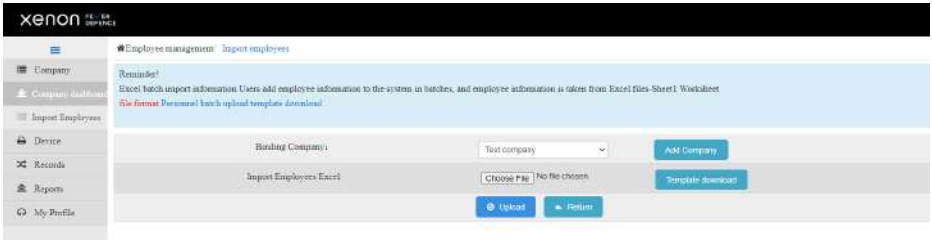
3) Click the ‘Export data’ button for exporting the data.

How to export/import employees list of a particular department and list of all employees?

1) To export the list of employees of a particular department, click the ‘Export’ button’.
2) To export the list of all employees in the company, click the ‘Export all employees’ button.
3) To import the list of employees, click the ‘Import employees’ button.



4) Click the ‘Template download’ button for uploading of the example of the file that should be created for a proper import to the system.
5) Select or create the company that the list will be imported for.
6) Select file for importing and click ‘Upload’ button.

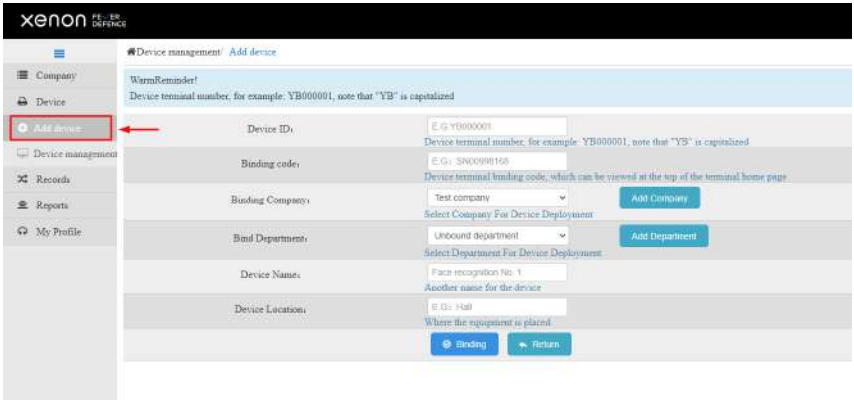


Note: the department can be added to the file and the system will create it automatically in case it doesn't exist yet.

Device management

How to add/edit/bind/unbind/delete the device?

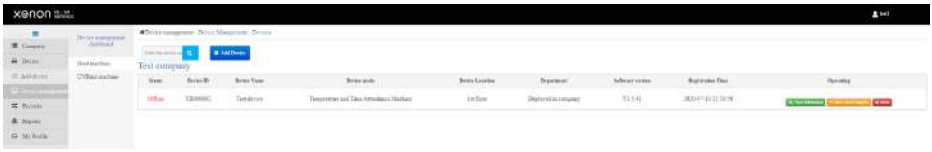
1) To add device to the system, click the 'Add device' button.



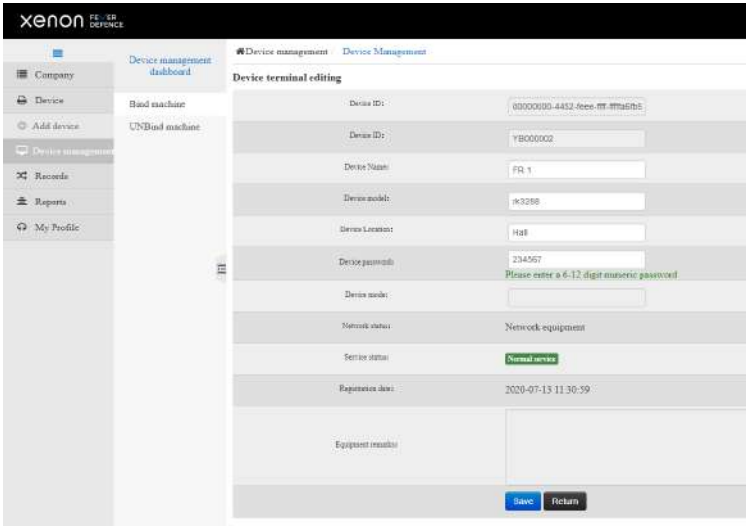
2) ***Fill in the following fields:***

- Device ID
- Binding code
- Binding Company
- Bind Department
- Device Name
- Device Location

3) Click the 'Binding' button.



4) To edit the device, click the ‘Basic information’ button.

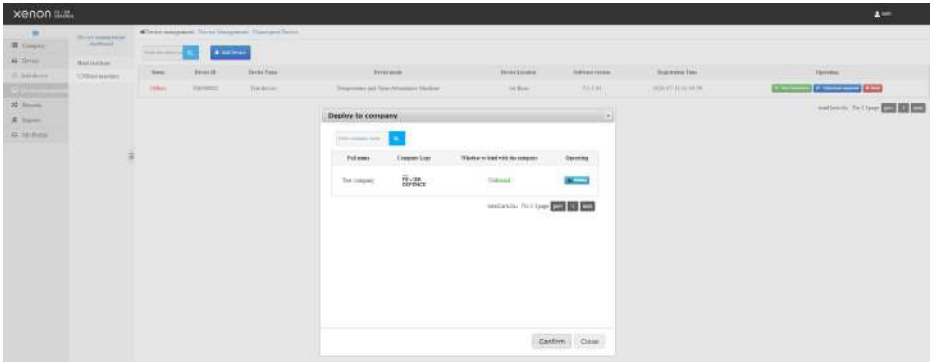


5) Click the ‘Save’ button and the system will save the changes.

6) To **unbind** device, click the ‘Move out of the company’ button.

7) To **bind** device to a company or department, click the ‘UNBind machine’ button.

8) Click the ‘Deployment equipment’ button.



9) Select one of the options: Deploy to company or Deploy to department. Click the ‘Determine’ button.

10) Select the company or department and click ‘Binding’ button. Click ‘Save’ button and the system will save changes.

11) To **delete** device click the ‘Delete’ button.

What information displays the Device Management dashboard?

The device management dashboard contains the following information:

- **Status** - the currents status of the device (online/offline)
- **Device ID**
- **Device name**
- **Device mode** - at which mode performs the device
- **Device location**
- **Department**
- **Software version** - the actual version of the software installed on the device
- **Registration time** - the date and time that the device was added to the admin panel

Records

What information displays the Temperature Records dashboard?

1) The Temperature Records dashboard contains the following information:

   - **Company**
   - **Device ID** - the ID of the device that captured a record
   - **User (Temperature)** - the employee name and temperature value that was captured by the device
   - **Record time** - the date and time of the record
   - **Traffic location** - the location of the device
   - **Certified Avatar: Thermal Image** - the image captured by the device and thermal imaging.

2) Click the ‘Export’ button for exporting the data from the dashboard.

3) The data in the Dashboard can be filtered by:

   - Company
   - Temperature type
   - Device
   - Date
   - Username

Reports

What is the Company statistics report?

The company statistics report contains the attendance details of the company and its employees.

1) The Company statistics report contains the following details:

- **Company**
- **Department**
- **Employee ID**
- **Working days** - the number of working days that had an employee per period of time
- **Days absent** - the number of days that an employee was absent per period of time (no check-in and no check-out)
- **Check-in days** - the number of days an employee has been checking-in per period of time
- **No late days** - the number of days without late had an employee per period of time
- Earliest day
- **Late days** - the number of late days had an employee per period of time
- **Early days** - the number of days that employee checked-out earlier than the end of the working day
- **Overtime days** - the number of days that employee worked in overtime
- **Unchecked days** - the number of days when an employee either didn't check-in or didn't check-out

2) The company statistics report can be filtered by:

- **Company**
- **Department**
- **Attendance type**
- **Employee status**
- **Date**
- **Username**

3) Click the 'Export' button for exporting the report.

What is the Check-in details report?

The check-in details report contains the check-in details for the company employees.

1) The Check-in details report contains the following details:

- **Company**
- **Department**
- **Employee ID**
- **Employee name**
- **Date**
- **Sign-in information**
- **Checkout information**

2) The Check-in details report can be filtered by:

- **Company**
- **Department**
- **Employee status**
- **Date**
- **Username**

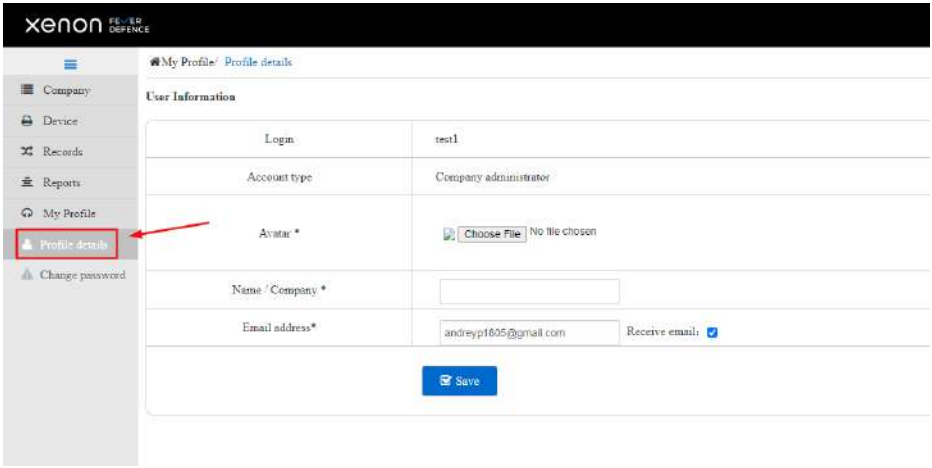
3) Click the ‘Export’ button for exporting the report.

Profile details

How to edit the profile?

1) Click the ‘Profile details’ button.

2) Click ‘Save’ button and the system will save changes.

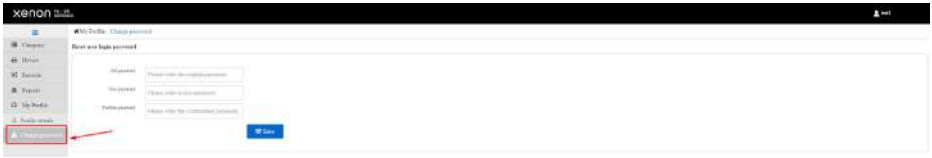


How to change the password?

1) Click the ‘Change password’ button.

2) Enter Old password, New password and Confirm password.

3) Click the ‘Save’ button and the system will save the changes.



SOFTWARE
MANUAL

FEVERDEFENCE.COM

INTRODUCTION

This manual is intended to configure and use Xenon Fever Defence software.

FUNCTIONALITY AND KEY FEATURES

Using the Xenon Fever Defence software offers the following features:

- Facial detection
- Temperature measurement
- Audible alarm
- User management
- Detection and temperature measurement settings
- Note this device requires a USB mouse to operate its menus

DETECTION SCREEN

The detection screen is displayed as an initial screen.

MENU

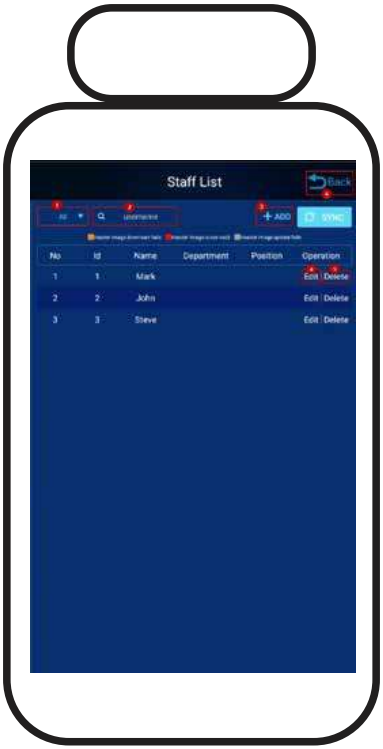
The menu is available by clicking on:

- Logo on the Detection screen
- Settings icon on the Detection screen

1	User manage	The dashboard displays the users added to the system and allows editing user's information or deletes the user from the system.
2	Add user	The menu for adding users to the system.
3	Record	The dashboard displays records captured by the device and allows to export records to the device's local folder.
4	Setting	The menu for configuring of various device's parameters.
5	Visitor	The dashboard displays information about visitors added to the system.
6	Upgrade	The button for checking and downloading the latest version of the Xenon Fever Defence software.
7	Back	The button to return to the Detection screen.

USER MANAGEMENT

The dashboard displays the users added to the system and allows editing user's information or deletes the user from the system.



1	Filter	Filter for displaying users in the dashboard.
2	Search	The field for searching a user by username.
3	Add user	The menu for adding new users to the system.
4	Edit user	The menu for editing the selected user.
5	Delete user	The button for deleting the user from the system.
6	Back	The button to return to the Menu screen.

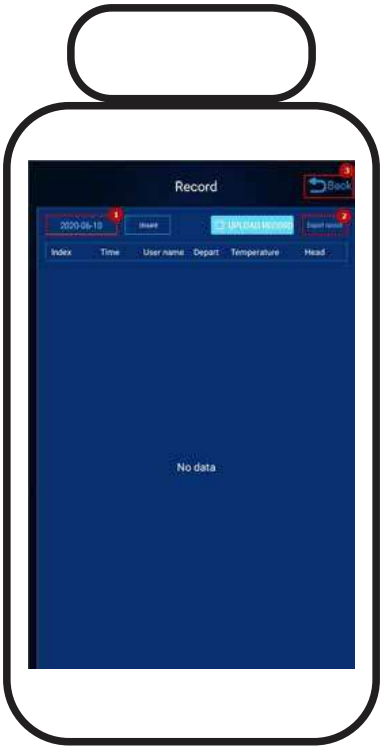
ADD USER

The menu for adding users to the system.

1	User name	The field for adding a name that uniquely identifies someone in the system.
2	Sex	The field that identifies the gender of the user.
3	Depart	The field that identifies the department that the User belongs to.
4	User id	The field for a unique User's ID.
5	Position	The field for adding the position that the User occupies.
6	Birthday	The field for adding the date of User's birthday.
7	Life motto	The field for adding additional information about the User.
8	Confirm	The button for confirmation of adding a user to the system.
9	Cancel	The button for canceling of adding a user to the system.
10	Take a photo	The button for taking a photo for User's profile.
11	Back	The button to return to the Menu screen.

RECORD

The dashboard displays records captured by the device and allows to export records to the device's local folder.



1	Date filter	The filter allows selecting and reviewing records for a particular date.
2	Export record	Export of records to a local folder on the device.
3	Back	The button to return to the Menu screen.

SETTING

The menu for configuring various device's parameters.

Face

The submenu for configuring face detection parameters.

1	Face similarity threshold	The parameter of the system that defines the minimum value of similarity between the user's photo added to the system and the user itself.
2	Turn on live detection	The parameter of the system for detecting only a live person.
3	Frame horizontal mirror	The parameter of the system for mirroring the yellow frame horizontally on the detection screen.
4	Frame vertical mirror	The parameter of the system for mirroring the yellow frame vertically on the detection screen.
5	Show face information	Voicing and displaying the information about the User added to the system on the detection screen.
6	Camera angle	The parameter of the system that changes the display orientation on the detection screen.
7	Direction of photos	The parameter of the system that changes the orientation on the photo captured by device.
8	Back	The button to return to the Menu screen.

Display

The submenu for configuring parameters of a display.

1	Screen saver	Turn on/turn off the screen saver when the device doesn't perform a detection.
2	Portrait online	Turn on/ turn off the human body frame on the detection screen.
3	Display home LOGO	Turn on/turn off displaying the logo.
4	Display thermal imaging	Turn on/Turn off the thermal imaging (the top right of the detection interface).
5	Display home page information	Turn on/turn off displaying of the information bar at the bottom of the Detection screen.
6	App logo	Adding the logo that will be displayed on the device. The button 'Choose' allows to select the logo file from the local storage. The button 'Restore' allows to restore the logo to the default.
7	Local priority	Turn on/turn off the priority to select the logo file from the local storage.
8	The application title	The field for adding the application title that will be displayed in the system.
9	Speech	The button to go to voice settings.
10	Back	The button to return to the Menu screen.

Speech

The submenu for configuring the voice tips and messages of the system.

1	Voice speed	The parameter of the system for configuring the voice speed of the system.
2	Welcome speech	The audio message is voiced by the system after the launch of the Xenon Fever Defence software. Turn on/turn off options are available.
3	Choose to the tip	The audio message is voiced by the system when the user stays too far from the device. Turn on/turn off options are available.
4	Normal temperature broadcast	The audio message is voiced by the system after detection of the normal temperature. Turn on/turn off options are available Temperature display position allows selecting the displaying the position of temperature value: • Before - the value is displayed before the text (e.g. 36.6°CNormal) • Sign position - display the temperature without the value (e.g. Normal) • Behind - the value is displayed after the text (e.g. Normal 36.6°C)

5	Abnormal temperature broadcast	The audio message is voiced by the system after the detection of the abnormal temperature. Turn on/turn off options are available Temperature display position allows selecting the displaying the position of temperature value: • Before - the value is displayed before the text (e.g. 38.6°CAbnormal) • Sign position - display the temperature without the value (e.g. Abnormal) • Behind - the value is displayed after the text (e.g. Abnormal38.6°C)
6	Centigrade / Fahrenheit	The parameter of the system that allows setting the audio message to voice the temperature unit.
7	Preview section	Preview of the audio messages that will be voiced by the system.
8	Back	The button to return to the System settings screen.

Temperature

The submenu for configuring the temperature detection parameters.

1	Current mode	The mode in which the device operates. Thermal imaging - temperature detection mode. Attendance - facial recognition mode.
2	Privacy mode	The mode when the system doesn't make and save records.
3	Enable Fahrenheit	Displaying of the temperature value in Fahrenheit.
4	Thermal imaging mirroring	The parameter of the system for mirroring the of the thermal imaging information on the detection screen.
5	Low temperature mode	The mode for device's operation when the environment temperature is lower than 18°C.
6	Automatic mode	The mode for the device's operation when the environment temperature range is from 18°C to 40°C.
7	No face temperature reporting	
8	Current correction value	Adjusting the detected temperature (e.g. the exact temperature is 36.5°C, but the device detects it as 36.8°C, it can be lowered by 0.3°C.)
9	Hypothermia threshold	Setting if the lower threshold value of the normal temperature.
10	Normothermia threshold	Setting of the upper threshold value of the normal temperature.
11	Broadcast delay	The parameter of the system for setting a delay between audio messages.
12	Back	The button to return to the Menu screen.

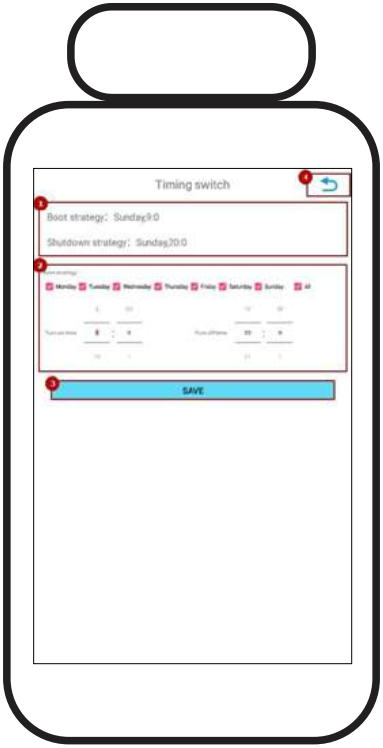
Device

The submenu for configuring the device system parameters.

1	CPU Temperature	The current temperature of the device.
2	Network information	The information about the network the device is connected to.
3	IC Card reader	Turn on/Turn off the RFID module.
4	Close door delay	The parameters of the system to set the close door delay when the device is connected to the door.
5	Reboot	The button to reboot the device.
6	Change Manage Password	Setting of the system protection password.
7	Timing switch	The button to go to the schedule settings.
8	Clear all data	The button for deleting all the records from the device (except exported).
9	Cloud/LAN connection	Setting up the connection to the LAN or Cloud server.
10	Back	The button to return to the Menu screen.

Timing switch

The submenu for setting the Auto turn on and Auto turn off schedule of the device.



1	Schedule info	The information about the Auto turn on and Auto turn off schedule of the device.
2	Schedule	Setting the device's Auto turn on and Auto turn off schedule.
3	Save	The button for saving the schedule settings.
4	Back	The button to return to the system settings screen.

TERMS OF USE

LAST UPDATED 26TH APRIL 2020

FEVERDEFENCE.COM

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1 INTRODUCTION

1.1 These Terms of Use ('the Terms') govern the Customers' including Data Subjects' ('you' or 'your') use of the Products as described in the Agreement and Terms of Order, and your relationship with Linkardstown Holdings Ltd T/A Xenon Fever Defence, a company registered in the Republic of Ireland with company number 46691 whose registered office is at Wexford Road Business Park, Carlow, Carlow R92R2R3, Republic of Ireland ('Xenon', 'we', 'our' or 'us').

1.2 Please read the Terms carefully as they affect your rights and liabilities under law. If you do not agree to these Terms, please do not use or purchase our Products. You should understand that by ordering any of our Products, you agree to be bound by these Terms. You should print a copy of these Terms for future reference. If you have any queries regarding these Terms, then please contact us.

2 DEFINITIONS

2.1 Data Subject: People (including minors) monitored and whose data may be collected by you, using our Products, including but not limited to your employees, visitors, etc.

2.2 Data Controller: A person, company, or other body that determines the purpose and means of personal data processing alone, or jointly with another person/company/body. Data Controller shall be interpreted according to the General Data Protection Regulations and the Data Protection Act, 2018.

2.3 Data Processor: A person or organisation who deals with personal data as instructed by Data Controller for specific purposes and services offered to the Controller that involve personal data processing. Data Processor shall be interpreted according to the General Data Protection Regulations and the Data Protection Act, 2018.

2.4 Other Order terms: As described in the Terms of Order.

2.5 Products: Xenon Fever Defence.

2.6 Product Vendor: Xenon Fever Defence Ltd

2.7 Under this Terms of Use, plural words shall denote singular as well.

2.8 Xenon Fire and Security Ltd and you are together termed as the Parties.

3 AGREEMENT

By using the Products, you agree to be bound by these Terms and hold us indemnified from any breach of this Terms of Use pursuant to Clause 8 of this Agreement.

4 DISCLAIMER AND WARRANTIES

4.1 You must not rely on the information provided by the Products as an alternative to medical advice from a doctor or other professional healthcare provider.

4.2 If you have any specific questions about any medical concern, you should consult a doctor or other professional healthcare provider. If you think a person may be manifesting any symptom including but not limited to Covid-19, Influenza, etc. you should seek or advise them to seek immediate medical attention. You should never delay seeking medical advice, disregard medical advice, or discontinue medical treatment because of information provided by our Products.

4.3 The Products and its contents are provided “as is”, “as available” basis. The use of Products and its contents is at your sole risk. The Products and its contents are provided without warranty, representation, or guarantee of any kind whatsoever, either express or implied, including, but not limited to, any warranties of title or accuracy and any implied warranties of merchantability, fitness for a particular purpose, or non-infringement and any warranties implied by any course of performance or usage of trade, all of which are expressly disclaimed, with the sole exception of warranties (if any) which cannot be expressly excluded under applicable law.

4.4 We do not endorse or suggest any specific use case for our Products. The use, implementation and operation of the Products is at sole discretion of the Customer.

4.5 We do not promise the accuracy of the data collected and processed by the Customer using the Products. The Products are electronic products and therefore are susceptible to general technological malfunctions which are

outside our control. Products require proper and regular maintenance in order to minimise the risk of malfunction.

4.6 You acknowledges and agrees that you are solely responsible for the selection of the Products, their ability to achieve the results as you intend, their use with any hardware, software, peripherals or any system, and the performance that you, and end users obtain from using them. You alone shall assume any and all warranty obligations with the Data Subjects or any third party, and you shall have no authority to obligate us in any way under each such warranty.

4.7 The Parties understand and agree that we have the right to cancel any sale transaction, listing or acceptance (i) for any reason in accordance with these Terms of Use, or (ii) under an order or instruction from any government body or order of court.

5 TERMS OF TRANSFER

5.1 The Products shall become your property as soon as the fees associated with the Products are paid in full.

5.2 A one-time setup Fee shall be paid by you as per the Order Sheet as compensation for use of our Product and/or Services.

5.3 A maintenance fee shall be collected from you as per the Order Sheet as compensation for monthly maintenance of the Product and other support services.

5.4 You shall have the option of compensating us with the one-time fixed fee and the maintenance fee either cumulatively or in instalments as per the Order Sheet.

5.5 You shall be solely liable for any liabilities arising pursuant to the use of the Products as delineated below even before the completion of payments in case of payments in instalments.

5.6 All Products are sold on a “FINAL SALE” basis only, and no cancellations, returns, refunds or credits are allowed.

6 TERMINATION OF THESE TERMS OF SALE.

6.1 We may refuse service to you or request to return the Product at any time, if you are found to be in breach of these Terms of Use, and such end of service provision or return of Product shall by default terminate our obligations as a product vendor to you under these Terms of Use ("Termination of Obligation").

6.2 On such termination of our obligations, you shall be liable to pay all the dues, as on the termination date, owed to us immediately within 7 days of termination of our obligations as a product vendor towards you under these Terms of Use.

6.3 On the termination of obligations as per Clause 5, you shall return our products and end our services on the below mentioned terms:

6.3.1 You shall return the Products in good, maintained and usable condition.

6.3.2 You shall be liable to pay any additional cost for any damage to the Products.

6.3.3 You shall delete all the data collected and/or processed by you using the Products including but not limited to photographs of the Data Subject, time and date of Data collection, temperature of the Data Subject, etc.

7 YOUR GENERAL RESPONSIBILITIES AND LIABILITIES

7.1 Notwithstanding anything contrary contained in this Agreement the Products shall not be used for any unlawful purposes.

7.2 By using the Products, you represent and warrant that you meet all the requirements pursuant to the applicable laws, and that you will not use the Products in a way that violates any laws or regulations.

7.3 While using the Products you shall not breach any privacy, public security or employment laws.

7.4 The storage and processing of the data collected by the Products shall be your sole responsibility. You shall be dutybound to maintain the confidentiality of the data stored.

7.5 It shall be your sole responsibility to collect and/or process any data using the Products and to take any decisions pursuant to such collection and/or processing of the data.

7.6 You shall be responsible for the decisions regarding the installation of the Products, implementation of the Products and operation of the Products.

7.7 You shall be solely responsible to answer, resolve and/or rectify any question, request or query the Data Subject may have pursuant to the use of the Products by you or the data collected or processed using the Products.

7.8 You shall be solely responsible for acquiring the consent of the Data Subjects pursuant to the General Data Protection Regulation 2018, Data Protection Act 2018 and other applicable Laws.

7.9 You shall be dutybound to comply with any amendments to the existing laws, rules or regulations, effectiveness of any new Laws, rules or regulations, etc. while using the Products.

7.9 By using the Products, you represent and warrant that you meet all the requirements pursuant to the applicable laws, and that you will not use the Products in a way that violates any laws or regulations.

8 OUR GENERAL RESPONSIBILITIES AND LIMITATION TO LIABILITY

8.1 Pursuant to the Terms of Order and other order terms, we may provide both camera/screen hardware and support services including maintenance, training, and product warranty.

8.2 We do not assume the role of a Data Processor or Data Controller, with regard to the data collected by you through the Products. We reserve our rights and obligations only as a Product Vendor.

8.3 We shall never ask you for transfer of any data collected by you of the Data Subject using the Products. The Data of the Data Subject shall be stored in a local storage device which is not connected to any network or internet.

8.4 We shall reasonably try to keep the Products up to date, but we do not promise any upgrades in future and we do not guarantee the accuracy of

results produced by the Products.

8.5 Password control and protection are the responsibility if the Data Controller. We do not have your current password and we are not responsible for any losses or breach of data confidentiality due to stolen or hacked passwords.

8.6 We do not assume any responsibility or liability with regard to a decision made you pursuant to the Data collected or processed using the Products.

9 INDEMINIFICATION

9.1 You hereby agree to indemnify and defend at your sole expense: Xenon Fire and Security Ltd, its employees, agents, representatives, directors and shareholders, from and against any and all claims arising out of or based upon your use of the Products, consultation, software or hardware provided or serviced hereunder, including, but not limited to, claims based on privacy breach, breach of confidentiality of Data, software licensing violations, copyright infringement, trademark infringement and patent infringement. In addition, you agree to pay any judgment and costs associated with such claim.

9.2 Legal Fees. In any action between the parties to enforce any of the terms herein laid out, the prevailing party shall be entitled to recover all expenses, including reasonable attorneys' fees.

9.3 We shall not be liable under these Terms of Use if on testing and examination of the Products, it is found that the alleged defect (if any) in the Product does not exist or was caused by you, or any third person's misuse, negligence, improper installation or improper testing, attempts to repair or use beyond the range of the intended use, or by accident, fire, lightning or other hazard or any other cause beyond our control.

10 FORCE MAJEURE

We shall not be held liable for any delays or failure in performance of any part of the Service, from any cause beyond our control. This includes, but is not limited to, acts of God, changes to law or regulations, embargoes, war, terrorist acts, riots, fires, earthquakes, nuclear accidents, zombie apocalypse, floods, strikes, power blackouts, volcanic action, unusually severe weather

conditions, and acts of hackers or third-party internet service providers.

11 SEVERANCE

If any part of the Terms shall be deemed unlawful, void or for any reason unenforceable, then that provision shall be deemed severable from these Terms and shall not affect the validity and enforceability of any remaining provisions of the Terms.

12 WAIVER

No waiver by us shall be construed as a waiver of any proceeding or succeeding breach of any provision.

13 ENTIRE AGREEMENT

These Terms form the entire basis of any agreement reached between you and us.

14 HEADINGS

Headings used in this Agreement is for the sake of convenience and would not affect or limit the effect of the terms contained within.

15 LAW AND JURISDICTION

These Terms shall be governed by and construed in accordance with the laws of Republic of Ireland and any disputes will be decided only by the courts in the Republic of Ireland.

16 DISPUTES

All disputes arising out of or in relation to this Term of Use, including any question regarding its existence, validity or termination, which cannot be amicably resolved by the Parties within fifteen days of being brought to their attention (such period is referred to as the “Consultation Period”),F shall be settled by arbitration governed by the provisions of appropriate arbitration laws. If the parties are not able to agree on a sole arbitrator, a panel of three arbitrators shall be appointed wherein each party shall appoint one arbitrator, and the two arbitrators together shall appoint the presiding arbitrator. The venue/seat of Arbitration shall be in Dublin and the language of arbitration shall be English. A dispute shall be deemed to have arisen when either Party notifies the other Party in writing to that effect.

17 AMENDMENTS

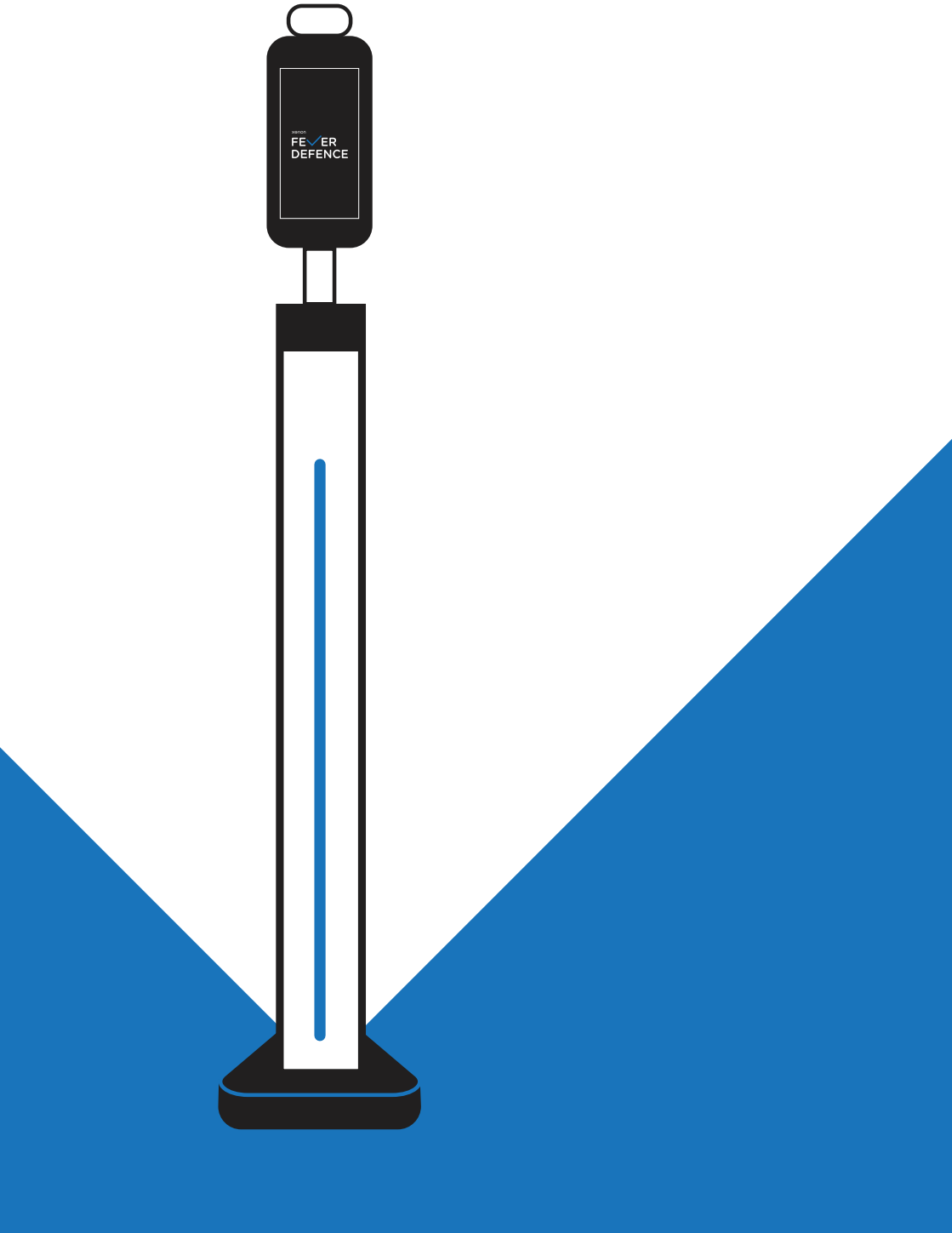
We may amend these Terms of Use from time to time, to comply with the updated Laws, Rules and Regulations.

18 INTERPRETATION

These Terms of Use shall be read with including but not limited to the Buyer Agreement, Order Sheet, disclaimers, notices, information signage, etc which may be provided to you by us from time to time. For a better interpretation of these Terms of Use and to understand your obligations under these Terms of Use, you may consult your legal advisor.

19 CONTACT US

You can contact us with regards to any queries pursuant to these Terms of Use at: Email: support@feverdefense.com Phone: +353 59 9131424


FE✓ER
DEFENCE

WARRANTY TERMS, PERIOD AND DISCLAIMER:

Xenon Fever Defence units are covered by a one year warranty from the date of purchase.

Should the device need a replacement unit or part, this will be done on an exchange basis only (proof of purchase will be required).

In the case of a malfunctioning Fever Defence unit, the customer will return the device to Xenon Fever Defence at consumers expense. Xenon will replace or repair the device and return to the customer (at consumers expense).

The warranty only comes into force if the proof of purchase is shown with a valid receipt of payment. During the warranty period, and by presenting the proof of purchase, you will have the right to have any manufacturing defect repaired free of charge.

This warranty Does Not Apply to:

- Damage caused by accident, abuse, misuse, liquid contact, fire or other external causes.
- Cosmetic Damage- including but not limited to scratches, dents, cracks and/or other cosmetic damage.
- Damage caused by unauthorised service or modification - defects or damage resulting from service, testing, adjustment, installation, maintenance altercation or modification in any way, including but not limited to tampering with or altering software.

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